

# Payment Plans Nelnet - 'Prior Terms' (*Past Due Payment Plans*)

## Past Due Payment Plans are Rolling Six-Month Plans

### Fees:

**Payment Plan Details**

Options | **Fees** | Schedules

**Fee Options**

Enrollment Fee Payer\*      Consumer  
 CFI Fee                              No  
 Scheduled Payment Late Fee      No

**Payment Plan Fees**

Payment Plan Fee Processed\*      Immediate  
 Automated Payment Fee Type\*      Single Fee Amount  
 Automated Payment Fee Amount\*      **\$20.00**

**Payments: 20<sup>th</sup> of Each Month**

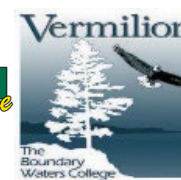


### Two – Twelve Payment Options

Down Payment Per Account\*

Student Account  
Balance

# of Payments	# of Payments	# of Payments	# of Payments	# of Payments
2 Months	3 Months	4 Months	5 Months	6 Months
35.00%	30.00%	25.00%	20.00%	15.00%



**Northeast Higher Education District  
Nelnet Past Due Payment Plans – Student Demographic Information**

*PLEASE FORWARD COMPLETED FORM TO BUSINESS SERVICES – NELNET PROCESSOR*

**Student Profile Details**

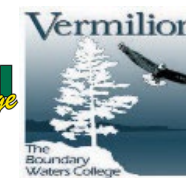
Search ID   Advanced Search

<b>Student</b>	Customer ID: <input type="text"/>	Daytime: <input type="text"/>
Counselor/Advisor	Student ID: <input type="text"/>	Evening: <input type="text"/>
Online Advisor	Mobile: <input type="text"/>	
Authorized Party		
Authorized Student		
Financial Accounts		
<b>Student</b>		
First	<input type="text"/>	<input type="button" value="Add Mobile Phone"/>
First Name*	<input type="text"/>	
Last Name*	<input type="text"/>	
Suffix	<input type="text"/>	
Student ID*	<input type="text"/>	
State*	<input type="text"/>	Active: <input type="checkbox"/>
<b>Address</b>		
Country	<input type="text"/>	<input type="button" value="Add"/>
Address Line 1	<input type="text"/>	
Address Line 2	<input type="text"/>	
City	<input type="text"/>	
State/Province/Region	<input type="text"/>	
ZIP/Postal Code	<input type="text"/>	
<b>E-mail</b>		
E-mail 1*	<input type="text"/>	
E-mail 2	<input type="text"/>	
E-mail 3	<input type="text"/>	
<b>Phone Numbers</b>		
Daytime Phone	US <input type="text"/> ( <input type="text"/> ) <input type="text"/> - <input type="text"/> Ext. <input type="text"/>	
Evening Phone	US <input type="text"/> ( <input type="text"/> ) <input type="text"/> - <input type="text"/> Ext. <input type="text"/>	
Mobile Phone	US <input type="text"/> ( <input type="text"/> ) <input type="text"/> - <input type="text"/>	
Auto Dialer/Recorded Messages Communication	Unspecified	
Delinquency Management Communication	Off	

*PLEASE FORWARD COMPLETED FORM TO BUSINESS SERVICES – NELNET PROCESSOR*

## Gather Student Demographic Information

- ✓ Student can Contact Business Services **or**
- ✓ Student Demographic Information Form Completed and Forwarded to Business Services



## Enrollment Process

### Business services:

- ✓ Enters Student Demographic Information
- ✓ Populates the Balance Due
- ✓ ‘Submits’

### The (Former / Prospective) Student:

- ✓ Receives an Invitation to Complete the Enrollment Process
- ✓ Establishes the Past Due Payment Plan Agreement



# Nelnet Customer Service



**1.800.609.8056**

**Monday through Friday 7 a.m. – 7 p.m. CST**  
**Saturday and Sunday 8 a.m. – 2 p.m. CST**

